



PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA
CLEC QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME Alternative Phone, Inc

QUARTER / YEAR 3RD / 2008

Reporting Month → JUL AUG SEP

Number of South Carolina Customer Access Lines Provided:

via Resale → 34 33 30

via UNE-P → 1 1 1

via Other Methods →

Total South Carolina Line Count → 35 34 31

Trouble Reports / Access Line (%) → 0.05% 0.03% 0.0%
(Objective: < 7%)

Customer Out of Service Clearing Times (%) → 100% 100% 100%
(Objective: > 85% w/in 24 hrs)

New Installs Completed w/in 5 Days (%) → 100% 100% 100%
(Objective: > 85% w/in 5 working days)

Commitments Fulfilled (%) → 100% 100% 100%
(Objective: > 85%)

Explanation for Objectives Not Met:

Does your company use its own switching facilities
to provide services within South Carolina? → YES ☐ or NO ☒

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